

**Centre of Excellence Working Group
Meeting Notes
17th March 2021
1.00pm to 2.30pm**

Participants: -

Ronald MacDonald (RMacD)	Community Lead
Pam Nicoll (PN)	Programme Director, RRHEAL
Catriona MacDonald (CM)	Community Member
Charles Crichton (CC)	Community Member
Fiona Skinner (FS)	UHI
Sophie Isaacson (SI)	Community Member
Sandra MacRury (SM)	UHI representative - Head of School of Health, Social Care & Life Sciences and Chair of SRHP
Ros MacDonald (RM)	RRHEAL Administrative Officer

Apologies:-

Andy Gibb	UHI
Fiona Grant	UHI
John Paul Leach	Glasgow University
Dawn Orr (DO)	NHS 24
Brenda Wilson (BW)	NHS Orkney
Trish Gray (TG)	Senior Specialist Lead, RRHEAL
Sara Twaddle (ST)	Community Member

1. Introductions

PN welcomed everyone to the meeting.

2. Previous meeting notes

CM had a few changes to add to page 4, RM updated these.

FS requesting that her apologies be added to 16 February meeting note.

FS advising that Andy Gibb should sit on education & training subgroup and Fiona Grant should sit on the Working Group.

Action for Ros to update membership on teams

3. CoE Subgroups:

Education & Training lead by Trish Gray

PN advised Trish on annual leave and asked for update from Catriona. PN advised TG working with leads in NHS on programme of support to ensure no duplication of efforts to help deliver training to care home and care at home staff. MSU coming to Skye to deliver training in September.

CM advised the Skyelab was used as a pilot last week with the Ambulance Service for face to face training with 2 personnel. Training went well and now at stage of getting back to people who contributed list of training needs to ask what uses they may have for the future. Enthusiasm locally for use of this space.

CC has been in touch with Trish re Hospice and sent summary which can be shared with working group. **Action for TG to share with WG.** Echo system is commercial video conference package and used by Highland hospice to distribute knowledge and information in the highlands with people from different background interests sharing training. Suggesting that the training does not need to be limited to palliative care and indeed can be developed throughout Scotland for other specialities. PN added this is “at distance technology enhanced approach” used by NHS Education and education partners in a variety of ways for same purposes for many years. Aim is for our CoE to excel in effective use of this type of “at distance” TEL approach linking people and knowledge despite geographical distance.

Update from Digital Innovation led by Ronald MacDonald

RMacD advised main focus of discussions is around work on Skyelab for training and ‘shop window’ where people can access Near Me etc. Aiming to confirm concept with business plan which Campbell Grant has produced together with the help of Stuart MacPherson. Also drafted application for community interest groups. After 6 months the Skyelab should be self-funded. Access to Mannequins would be useful and looking at funding for this.

PN adding helpful and productive sub group of CoE and moving forward at pace.

CC reinforcing good progress. Highlighting potential significance of training centre and asking where the main centres for SAS are and suggesting they may be helpful colleagues to build communications with. RMacD advised to carry out training that was undertaken last week SAS would have had to go to Lochaber or Inverness and agreeing the link would be worthwhile.

CM – another small group working on community support for Near Me which has a home in the Digital Innovation Subgroup. Lead is Mairi Macivor and strong links with Lochalsh and Skye housing association. Focussed on what the community can do to support other community members to access near Me by providing equipment i.e. Wi-Fi, phone, tablet etc. Piloted in Staffin and Raasay and most recent discussion are around using Sitekit

Skyelab facility in Portree. Pilot is for Highland essentially and once feedback is finalised to then roll out across whole area. PN adding we will be happy to support this group.

FS adding use of staff development to highlight experience of community members. FS added there is digital training available, but the difficulty lies in not knowing who to send information to in NHSH that can be cascaded. CM asked if Mairi Macivor would know about this training and FS advised she would forward links to CM for information.

Action for FS to forward link for digital health and care training opportunities to CM

Social Accountability, led by Sophie Isaacson

SI advised the group had had one meeting which went well so not much to update on other than tentatively began thinking about working on Social Accountability Mandate. Next meeting will take place on Tuesday 30 March.

PN suggesting this group role could be to ensure we have community governance over all CoE developments i.e. taking the research project to the group for community members to sense check. SI agreeing with this idea and advised working with Catriona in setting up health and care forum which will open up lines of communication and discussion around these ideas.

4. COE Funding Discussion

PN

Worked on funding bid for health foundation for health care economies with colleagues in NHS England. Joint bid for £500,000 and if agreed will split for £250,000 and deadline March/April feedback for next stage.

RM adding spoke with SLR who had funding available and submitted proposal but didn't hear back. RM met with Fergus and SLR and emphasised importance of funding and highlighting emergency care model not working and joint training might be of benefit but SLR advised no money but would try and help with funding. SLR highlighting NHS Highland Endowment fund and Fergus was to get in touch with David Park but no further information a yet.

PN adding we are looking at collaborative funding approaches to some of the CoE work from NES, NHS Highland and HIE

CM asking if the health boards each have training budgets? PN advised there learning and development teams and budgets in the Boards .

CC asking was RM talking about Centre of Excellence in Portree or was Lewis asking for a research topic that the CoE would be taking forward? RM added would like support for training in Skye and if successful in funding may require more concrete information.

5. Discuss group objectives and plan for 2021/2022

PN suggesting confirming actions and update proposal which will meet recommendation 13 and highlighting subgroups are meeting the requirements of the recommendation.

1. are we comfortable to begin revision work on updating proposal?
2. Would the subgroups be comfortable revising key objectives and priority tasks?

Action for PN to contact leads of each subgroup to highlight we are updating proposal and asking for new set of objectives and priorities.

6. Research Project update

SM advising met with Professor Sarah Munoz and Mark Grindle to look at evaluation and sent proposal to Catriona for discussion. RM added proposal is fitting and highlighting overall evaluation will require funding and that post COVID would have potential for more funding available. SM could do some initial work and if looking at a bigger study then this would require more funding. For £12,000 there may be other opportunities that could be worth pursuing.

Action for Ronald and PN to take forward next steps and contact Sarah Munoz.

CM highlighting link with Dawn Orr who has internal research team and recently acquired PhD in ehealth and would be interested in looking at issue of access in rural areas within NHS24.

Action for RMacD to contact Dawn Orr regarding research within NHS24

7. Update on CoE links with NHS England National Centre for Rural Health

RMacD – connections establishing and growing and met recently with Andrew Brooks, Regeneration Manager Lincoln County Council and Professor Dean Fathers who is keen to try and enhance digital technology development through remote and rural areas. Will be meeting with again to progress further.

PN feels there is an opportunity to develop a unique international “ islands health , care , community and technology network”. The network could serve as a specialist knowledge , ideas , innovations and resource sharing forum leading to greater collaboration and reduction of duplication of efforts across nations. This will build on existing strong networks RRHEAL has established with other rural geographies around the world that we will bring alongside the CoE.

CC adding Greek Islands led way in medical remote linking 20 years ago.

8. AOCB

PN highlighting RRHEAL and NHS Education have been developing a new first for UK, Rural Advanced Practice Education Pathway (RAP) largely for nursing staff in remote and rural areas. Going out to Tender April/May for institution to deliver on this with launch in May. Will also keep up to date on specific digital education at next meeting which PN will update on.

Future Meeting Dates:

Tuesday 11th May 1.00pm to 2.30pm

Tuesday 6th July 1.00pm to 2.30pm

Tuesday 31st August 1.00pm to 2.30pm

Tuesday 26th October 1.00pm to 2.30pm

Tuesday 21st December 1.00pm to 2.30pm

List of Actions:

1. Action Pam to contact HIE and ascertain if relevant person can lead the Recruitment & Retention - **ongoing**
2. Action - Trish will ascertain when the MSU facilitator training is taking place - **ongoing**
3. Action – Dawn Orr to be added to Digital Technology group – **Ongoing for Ronald to take forward**
4. Action - Pam to arrange a small group meeting to discuss funding offer and capital spend (smaller group meeting on 19.2.21) members to email RM and PN to ask to be a part of group and meeting to follow next week – **ongoing for PN and Ronald to take forward to see if still a need for smaller group meeting**
5. Action - Pam to share health foundation funding summary with the group for information – **Ongoing**
6. Action for Ros to update membership on teams for Andy Gibb and Fiona Grant
7. Action for TG to share summary on Hospice from CC with working group
8. Action for FS to forward link for digital health and care training opportunities to CM
9. Action for PN to contact leads of each subgroup to highlight we are updating proposal and asking for new set of objectives and priorities for each subgroup.
10. Action for Ronald and PN to take forward next steps and contact Sarah Munoz.
11. Action for Ronald to contact Dawn Orr regarding research within NHS24